



Industry:
Professional Service
Nonprofit Organization

A nonprofit organization providing job training and employee placement services.

CHALLENGES

A nonprofit organization required stronger oversight of their field and HQ operations. They wanted a better way to streamline the dispatching of their drivers and vehicles along with the ability for their workforce to confirm loads and deliveries. They also required more detailed data about the usage of their resources. Digitizing these manual processes would enable their agency to conduct more accurate and efficient inventory, maintain safer and more productive work environments, and protect their investments.

SOLUTION

With Encore, the organization was able to electronically monitor the loading of goods and equipment onto their vehicles and provide HQ with confirmations of completed deliveries to retail stores and other locations. The organization also received real-time insight into field and retail operations, helping them protect their investments and also enhance the scheduling and dispatch of new pick-ups and deliveries.

BENEFITS

By using our platform, the organization conducted faster and more thorough inventory. They reduced shrinkage and verified that goods were safely delivered on time each day at the requested locations. Digital forms helped them save money on paper costs and also exchange critical information on the status of work orders. Data insights helped them reduce the risk of loss/theft while optimizing workforce productivity.



WIRELESS FORMS

Digital inventory increases efficiency.



DATA INSIGHTS

Data insights drive smarter decisions.



JOB DISPATCHING

Electronic dispatching saves time.

Learn more about our solutions at workforce.actsoft.com/encore