



Industry:
Oil & Gas
Upstream, Midstream and Downstream

An energy company that specializes in the exploration, production, post-production, and transmission of petroleum.

CHALLENGES

An energy company experienced difficulties with being able to accurately track their workers and keep them accountable, especially at times when no jobs were currently available. They also needed a way to track their supervisors during working hours, to help ensure that customers were effectively being served each day. With company vehicles also being assigned to employees, having a way to monitor mobile worker locations would also be a critical benefit.

SOLUTION

Encore was able to help their business communicate both location and ETAs to customers more accurately, as well as keep their operations more productive and accountable with employee monitoring. Using the power of GPS technology, they were able to gain a better grasp on their organization's mobile operations as a

whole.

BENEFITS

Since implementing Encore, the energy company sees efficiency in the phases of exploration, production, and transmission of petroleum by knowing where their mobile workers are at all times. Thanks to Mobile Timekeeping, their employees can begin work more immediately at the start of each day, improving productivity and customer service for upstream tasks. In addition, the energy company uses Encore to communicate the locations of their employees to customers. This helps them retain more business and improve savings.



JOB DISPATCHING

More control over servicing customers.



MOBILE TIMEKEEPING

More time spent working via remote clock-ins.



HANDBSET TRACKING

Improved versatility with employee locations.

Learn more about our solutions at workforce.actsoft.com/encore