



Industry:
Transportation
Special Needs Transportation

A company that provides door-to-door transportation for special needs students, with a focus on unsurpassed care, compassion, and safety.

CHALLENGES

This company, which serviced multiple area schools, needed a way to confidently relay the exact whereabouts of their drivers because satisfaction of both parents and school administrators suffered when drivers were late for pick-up or drop-off.

SOLUTION

After researching a variety of GPS solutions, the company chose Actsoft's Encore because of its affordability, comprehensive mobile device tracking, and robust reporting system. Features such as GPS Tracking, Job Dispatching, and Alerts became an indispensable component of their daily business activities.

BENEFITS

Now, the company knows exactly where its drivers are at any given time via its Handset Tracking capability. Additionally, when emergency situations arise, the company can take immediate action, such as sending assistance to a driver's exact location in the event of a breakdown. They're also better equipped to keep parents and administrators up to date whenever delays occur, enhancing accountability and productivity.



REPORTS

Verifiable records of safety and services rendered.



GPS TRACKING

Near real-time data on driver locations.



ALERTS

Notifications alert dispatchers of where drivers are.

Learn more about our solutions at workforce.actsoft.com/encore