



Industry:  
**Field Service**  
Water Treatment

*A water treatment plant that processes nearly 27 million gallons of water per day.*

### CHALLENGES

With such a large area to service, it was vital for a water treatment company to be completely connected. They couldn't afford to make mistakes due to miscommunication, or due to a lack of accountability for employees, as these could create potentially huge problems down the road.

### SOLUTION

The water treatment plant's managers looked around for a solution that would link their entire workforce and ensure employees remained safe at work. Encore was the most valuable, easy to use, and money-saving solution. The company was able to use our application to locate their employees and handle more client requests.

### BENEFITS

Encore helps the water treatment company save money by eliminating any uncertainty with what employees are doing while on the clock. Since using Encore, they've seen a decrease in downtime among staff and an overall increase in accountability. The company is able to help keep employees from taking excessive lunches and breaks by knowing their whereabouts and timesheet data in near real-time. Another benefit their organization sees is a reduction in overall paper costs. Since employees knew their actions were monitored, there was a reduction in inefficient, long routes that would give employees an extra few minutes on the clock each day. Overall, the water treatment company finds Encore very useful, user-friendly, and very essential to what they do.



#### WIRELESS FORMS

Reduced costs and time spent filling out forms.



#### GPS TRACKING

Greater accountability and workforce transparency.



#### MOBILE TIMEKEEPING

Fewer unnecessary breaks and more productivity.

Learn more about our solutions at [workforce.actsoft.com/encore](http://workforce.actsoft.com/encore)