



Industry:
Professional Service
Security System Installers

With a specialty in closed-circuit television monitoring, this company installs security systems for commercial customers around the country.

CHALLENGES

This security company needed a simple way to centralize its operation. With an office in Florida and service locations across the country, they wanted a way to track technicians in the field. They also needed to keep workers accountable for accurate timekeeping.

SOLUTION

Encore's tracking features were a powerful solution, letting management keep an eye on the entire workforce at once, from a single location. Since it's a mobile solution that is easily loaded onto smart devices, there was no issue integrating the software onto technicians' equipment. The Mobile Timekeeping feature makes it simple for employees to clock in and out from anywhere, and management doesn't have to deal with paper timesheets anymore.

BENEFITS

Encore has saved the company time and money, and it increased accountability for workers away from the office. Knowing that their actions are monitored with GPS Tracking, technicians are less inclined to waste any time getting to jobs, and they punch out when they are finished with their work, rather than trying to sneak in a few extra minutes here and there. Transparency in the field is better than ever, now that administrators know where their team members are whenever they start their days. They also get more accurate and detailed information about jobs completed through Wireless Forms each technician has to fill out at job sites.



WIRELESS FORMS

Improve data-collection details and accuracy.



GPS TRACKING

Up-to-date insight into employee locations.



MOBILE TIMEKEEPING

Eliminate overtime due to inaccurate timesheets.

Learn more about our solutions at workforce.actsoft.com/encore