



**Industry:**  
**Oil & Gas**  
Natural Resources Production

*A quickly expanding oil and gas production company based in the southern United States that provides contract management services in the industry.*

### CHALLENGES

This oil and gas production company relied heavily on paper forms that had to be scanned or faxed and emailed back to the corporate office. Initially, field workers collected all data on paper and then relied on administrative staff to manually transfer all forms into Excel and Word documents. They urgently needed a way to eliminate the wasted time and errors that came from manual processes. Plus, with a fleet of over 50 trucks, they were looking for ways to maximize efficiency, reduce fuel costs, and reroute field assignments for field employees.

### SOLUTION

After making the switch to Wireless Forms with Encore, our Professional Services team created a customization that automatically compiled all data into a single, comprehensive report. GPS Tracking capabilities also gave the company the means to better assign new jobs.

### BENEFITS

Converting paper forms into Wireless Forms eliminates potential loss of data and time by allowing the field crew to send information digitally to the office, reducing downtime and allowing them to complete more jobs for more clients. It also puts an end to errors due to illegibility. The specialized reporting feature also helps the company make better future business decisions. Plus, with Encore's GPS functionality, employees are safer and more accountable. In addition, they can use the active monitoring tool to ensure that employees are staying on-site (and on task) instead of intentionally taking longer to claim more overtime hours.



#### WIRELESS FORMS

Reduction in errors and manual processes.



#### GPS TRACKING

Near real-time worker location updates.



#### JOB DISPATCHING

Improved job assignments based on real information.

Learn more about our solutions at [workforce.actsoft.com/encore](http://workforce.actsoft.com/encore)