



Industry:
Transportation
Package Delivery

An award-winning package-delivery service with nearly 200 fleet vehicles in operation, manned by hundreds of employees.

CHALLENGES

A freight company needed a reliable and secure way of handling documentation and paperwork from shipments after a manual, physical paperwork management process cost them financially. Additionally, they wanted to better review employee locations in the field to ensure that their drivers were staying within set geographical boundaries and staying productive each day.

SOLUTION

Encore was the perfect solution to solve their existing problems while optimizing workforce performance. With Encore, they were able to track their staff and get near real-time alerts and regular reports on all of their concerns, including driver locations, digital paperwork, and completed orders.

BENEFITS

After implementing Encore, the company saw a huge spike in efficiency and monthly savings boosted by 20 percent. Additionally, there was increased safety awareness which, in turn, improved staff accountability, increased quality of service to customers on shipments, and provided them with more leverage in their budget to invest in employee benefits. On top of that, they saw a drastic increase in employee output.



WIRELESS FORMS

Improved monitoring of digital paperwork.



GPS TRACKING

Deeper insight into driver locations.



GEOFENCES

Keep workers within designated areas.

Learn more about our solutions at workforce.actsoft.com/encore