



Industry:
Healthcare
Equipment Transport

A delivery company that provides equipment and additional support for medical facilities.

CHALLENGES

A medical equipment delivery company needed a solution that would improve efficiency and ease daily business operations. Specifically, they wanted an easy-to-use solution to locate drivers and help manage pick-ups and drop-offs of deliveries. They also needed a way to guarantee drivers received their dispatched jobs in a timely manner.

SOLUTION

Encore was the perfect solution because it could be customized to their specific business needs. It offered them a versatile mobile management solution that could help them review delivery routes and increase productivity and communication via GPS Tracking and Job Dispatching. Their company was able to see an almost immediate ROI.

BENEFITS

Encore's Job Dispatching feature helps their company efficiently manage jobs for drivers, enabling the person in charge of couriers to view a specialized dashboard of driver statuses. This tool helps to deliver up-to-the-minute information regarding driver location and proximity to customers. It also helps couriers dispatch drivers using the most efficient routes to increase efficiency when picking up or dropping off deliveries. The ability to see detailed travel history on the solution's live view map enables the company to determine if the couriers were where they were supposed to be during business hours.



JOB DISPATCHING

Send out new delivery orders on the fly.



GPS TRACKING

Monitor the real-time positions of employees.



MOBILE TIMEKEEPING

Clock in and out from mobile devices.

Learn more about our solutions at workforce.actsoft.com/encore