



Industry:
Healthcare
Medical Center

A non-profit medical center providing quality healthcare services to its patients.

CHALLENGES

A non-profit medical center had a problem with their healthcare professionals confirming that they were effectively at the homes of certain patients during daily operations. To increase patient satisfaction and ensure productivity of the health staff, management needed a GPS tracking system that would provide the locations of their mobile nurses while in the field.

SOLUTION

Encore was the solution that the medical center needed to confirm if their healthcare professionals were at patients' homes. Having GPS Tracking on handsets made it efficient to verify that their team of nurses was effectively reaching their destinations and staying on task via data point tracking with Wireless Forms. Their organization also used the application's Mobile Timekeeping tool to capture clock-in and -out times from employees, which would then automatically export the timesheet data into their payroll system.

BENEFITS

Using Encore has increased the medical center's efficiency by 50% to 75% yearly. The software allows them to track staff in near real-time, and be able to better manage their agency and the patients they serve through its tracking capabilities. Plus, they're also able to reach their clients quicker and make more visits daily with a combination of the solution's Mobile Timekeeping and Job Dispatching features, which both work to limit the amount of trips their mobile medical staff need to make back to the office.



WIRELESS FORMS

Receive data quickly via digital forms.



GPS TRACKING

Easily verify patient visits with device tracking.



MOBILE TIMEKEEPING

Sync timesheet data with many existing third-party systems.

Learn more about our solutions at workforce.actsoft.com/encore