



Industry:
Field Service
Lumber and Timber

A lumber and timber haul and removal company.

CHALLENGES

A lumber and timber removal company used to have a big issue tracking the time their employees were on the clock. Nuances in tracking and verifying accurate employee logs (which could result in fines for the company if there were egregious errors) were also a problem.

SOLUTION

The company decided an all-in-one workforce management solution would be ideal for knowing more about their field operations. Encore provided them with a way to keep track of employee locations during work hours and also to know who was on the clock at any given time. Their business now has a platform to gain clear insight into the specifics of what's happening outside of the office.

BENEFITS

The lumber company has seen an increase in efficiency by at least 20% and saves money and time in the period they've used Encore. The solution gives them a more accurate timeline of time spent at the mill to be able to better track employees' activities there in near real-time. Our system also helps them receive information quicker from the field with Wireless Forms, streamlining their paperwork process with a digital alternative.



WIRELESS FORMS

Cut paper costs and information delays.



GPS TRACKING

Ensure employees are where they should be.



MOBILE TIMEKEEPING

Reduce the amount of trips to the office daily.

Learn more about our solutions at workforce.actsoft.com/encore