



Industry: Transportation

Industrial Vehicle Tire Dealer

A trusted source of tires for a wide range of industrial vehicles, farming equipment, and ATVs.

CHALLENGES

A surveying services company needed an easy-to-use mobile resource management solution that would allow them to locate their field staff, collect and retain accurate data, increase productivity, and send forms from the field to the office. Work began to suffer due to traditional manual processes and excessive paperwork, which were slowing workflows between office operations and field staff.

SOLUTION

Actsoft's Professional Services team worked with the company to incorporate two of their forms into a single Wireless Form, one that contained all pertinent information about each job. To streamline the process even further, the Actsoft team designed a custom report from data collected to really give them a better look at their day-to-day operations.

BENEFITS

Utilizing GPS Tracking in tandem with Wireless Forms, the company now has complete visibility into their field employees' activities. Now, workers can easily attach photos to a form, get customer signatures, and digitally track where job-related activities took place. Wireless Forms eliminates the potential for lost data and time by allowing the crew and inspectors to send information back to the office almost instantly, reducing downtime, keeping workers accountable, and resulting in extraordinary savings. Plus, with the Encore dashboard, office managers can easily analyze data in one place, providing a whole new level of operational efficiency and enhanced customer service.



WIRELESS FORMS

Streamlined data collection processes.



GPS TRACKING

Better monitoring of worker productivity.



REPORTS

A bird's-eye view of all employee activity..

Learn more about our solutions at workforce.actsoft.com/encore