



Industry:  
**Professional Service**  
Land Parcel Management

*This company supplies local governments with software that helps manage land by helping organize mapping, permits, and bill collection.*

### CHALLENGES

With a team of field workers constantly on the go, there was no way for this company to always monitor where their employees were. They needed a way to keep their staff accountable for honestly reporting when they are at job sites, plus how long they are on-site. Without accurate accounting of this information, it was difficult to reconcile any potential customer complaints about appointments or billing. They also wanted to make sure payroll hours were being properly recorded.

### SOLUTION

Encore proved to be the best solution, letting the company monitor staff members' locations while in the field and even set up geofences around certain neighborhoods or landmarks to get notified when employees are on-site. The timekeeping functionality lets workers punch in and out, and their GPS positions for each are recorded.

### BENEFITS

With Encore in place, the software company no longer has to worry about misinformation being reported back to the office. Since the field workers know their times and locations are being monitored, their work is more efficient, and with work hours and locations being recorded automatically, management knows that employees are on-site when they begin their days. Additionally, the accounting department can streamline the payroll process; clocked hours automatically feed into their existing software and they no longer have to worry about inaccurate payments being made, since everything is digital and trackable.



#### GEOFENCES

Get notified when workers are at job sites.



#### GPS TRACKING

Monitor worker locations while on the clock.



#### MOBILE TIMEKEEPING

Improve accuracy through GPS-stamped punches.

Learn more about our solutions at [workforce.actsoft.com/encore](https://workforce.actsoft.com/encore)