



Industry:
Professional Service
Environmental Safety Management

A regional waste-removal company that specializes in full-service environmental, health, and safety management.

CHALLENGES

This company needed a way to hold its employees more accountable while they were in the field. They were also having issues in billing reconciliation, which had the severe potential to bog down overall productivity and hurt their bottom line. They also needed to verify their employees' past locations and routes when using company vehicles. With solutions in place to assist in all of these respective areas, their employee accountability could be drastically improved.

SOLUTION

GPS Tracking gave insight into workers' statuses for administrators to take note of. Using Geofences, they could also ensure that workers and company vehicles stayed within specified areas during work hours, with customized alerts to start automatically notifying supervisors of unauthorized events. And a history of activity highlights worker's daily tasks.

BENEFITS

Since implementing Encore, the company has seen an increase in worker productivity and a strengthened sense of trust between supervisors and employees. With a newfound ability to monitor workers' time spent at job sites and the routes they drive to those job sites, efficiency is at an all-time high. Now, there is less potential for inconsistencies in their service to customers, and a more transparent work environment is being fostered. Their time is managed better by providing concrete, easy-to-access data concerning durations of jobs. The multiple benefits that their company experiences as a result of the software's implementation led to a 10% increase in profits since they can take on even more customers than ever.



GEOFENCES

Ensure that employees stay within work areas.



GPS TRACKING

Accurate insight into employee locations.



REPORTS

Review all activities to maximize efficiency.

Learn more about our solutions at workforce.actsoft.com/encore