

Industry:

Transportation



Correctional Facility and Detention Center
Transport

An organization with 10,000 employees that conducts transportation to and from correction and detention centers nationwide.

CHALLENGES

An organization tasked with doing transportation to and from correctional and detention centers was experiencing difficulties related to effectively being able to track their employees during working hours. They also needed to manage their drivers' documentation processes from both a safety and compliance perspective.

SOLUTION

Encore enabled the organization to see the positions and statuses of their drivers via Handset Tracking. The solution provided an all-in-one dashboard from which they could monitor their mobile operations; by tracking employee mobile devices, they could also effectively monitor their off-duty employees who weren't currently driving for productivity and compliance.

BENEFITS

With Encore, the transport organization uses Wireless Forms while in the field for drivers so they can seamlessly update their workflows and processes. This helps them reduce their potential to incur fines from violating Hours of Service (HOS) regulations and increases safety. Plus, with near real-time data about their employees' operations, supervisors can identify better strategies for greater efficiency, resulting in an increase in productivity and time management. By having a way for their staff to clock in and out remotely using Encore, they're also able to increase output, reduce overtime costs, and keep data streamlined.



WIRELESS FORMS

Manage documentation and forms in the field.



HANDBSET TRACKING

See the positions of mobile employees.



MOBILE TIMEKEEPING

Reduce overtime and increase output.

Learn more about our solutions at workforce.actsoft.com/encore