



Industry:
Electrical
Commercial Work

*An electrical company
that serves commercial
clients and businesses.*

CHALLENGES

An electrical company needed a cost-effective business solution that allowed them to serve more customers daily and retain more business. Their electricians were spending too much time on manual data entry, limiting their ability to quickly complete repairs and move to the next customer location.

SOLUTION

Encore empowered the electrical company to maximize their staff's availability and output with an all-in-one digital solution for dispatching, receiving new service requests, and processing paperwork.

BENEFITS

Encore's Wireless Forms feature gave the company a way to complete and receive install/repair sheets and invoices from the field directly. They could process payments digitally directly at a customer's location, helping them maximize convenience and revenue. Their dispatchers could also electronically communicate out new work orders to available electricians in the field, reducing unnecessary trips to the office and helping them serve more clients.



WIRELESS FORMS

Digital documents slash paper costs.



GPS TRACKING

Increased accountability from workers in the field.



MOBILE TIMEKEEPING

Optimized scheduling leads to more jobs getting done.

Learn more about our solutions at workforce.actsoft.com/encore