

Olmos Equipment, Inc.

No job too big, no job too small

Profile

Olmos Equipment, Inc. is a skilled subcontractor that specializes in low-cost, high-quality construction services for a variety of jobs in San Antonio, Austin, and surrounding areas.

Challenges

Olmos Equipment, Inc. needed a way to streamline their process for collecting accurate field data, while decreasing total man hours and daily paperwork. Previously they had to gather paper forms from employees, verify accuracy, and analyze production results. Because of the amount of information being compiled and analyzed, results were delayed by one week and they urgently needed a way to save money and time on processes.

Solution

Actsoft's Professional Services team designed a custom report for Olmos Equipment, Inc. that captured the data collected from Encore with Order Entry Dispatch. The report allowed them to analyze data in one place, schedule jobs accordingly, and track where job-related activities took place. It reflected information such as date, clock-in and -out times, location, mileage, duration of job, crew members, customer information, job detail, etc. Prior to using Actsoft's Professional Services, this type of information was split between two separate documents.



Benefits

Using Encore's dispatching feature, Olmos Equipment, Inc. now has complete visibility into their daily processes and is able to view their data all in one place, in near real-time. They can pinpoint weak areas in their production processes now that they have access to more accurate and timely data. By combining the timekeeping and order-detail reports, they now have access to data in one simplified format.

"Actsoft's Professional Services team has benefitted our company by providing us with products to help increase our efficiency. They were responsive, extremely helpful, and very knowledgeable when fulfilling our business needs." – Patrick Margentino, IT manager, Olmos Equipment, Inc.

"Using [Encore] ... and combining Time Entry and Order Detailed reports has increased our ROI. We are now able to save at least \$220 a month in total man hours. The Professional Services team has helped us to manage our fleet more effectively."

- Patrick Margentino,
IT Manager, Olmos
Equipment, Inc.