

“We have eliminated paper costs by recording all information electronically.”

- Mike Malagarie,
Sales Supervisor

Profile

Moore's Pump & Services, located in Broussard, Louisiana, provides machinery, equipment, and other supplies for the purpose of pumping oil. This private company employs mechanics who operate from onshore locations and offshore platforms.

Challenges

Moore's Pump needed a cost-effective solution that allowed them to track employees reporting to offshore platforms where work can be hazardous. They also needed an efficient way to eliminate the hassle of paperwork and errors associated with data entry. Since many of the employees were stationed on an offshore oil rig, a solution was needed to clock in and out, and send information back to the office for immediate payroll processing.

Solution

Actsoft's Encore with Wireless Forms allows Moore's Pump to track employees and send information quickly and efficiently from the field to the office. With the use of this product, Moore's Pump ensures worker accountability and streamlines processes through the use of a GPS-enabled cellphone.



Benefits

With Actsoft's Encore, Moore's Pump can save money by improving payroll processes, and reducing fraudulent claims and excessive costs associated with employees being noncompliant or getting lost on the way to a job. At a glance, supervisors can ensure that employees are at their assigned sites.

The wireless time clock feature improved Moore's Pump's payroll processes. Service technicians and installers can clock in and out from the field, without completing any paperwork; all the information is sent back to the office for immediate payroll processing.

With GPS tracking, supervisors can pinpoint worker location to reduce response times in an emergency. Since employees are paid three times as much when injured offshore, GPS tracking can ensure compliance, reduce injuries, and cut costs.

“We don't have to dig into a filing cabinet anymore when a customer calls about their account or invoice,” said Moore's Pump & Services sales supervisor, Mike Malagarie.

Actsoft's Encore with Wireless Forms has improved overall productivity for Moore's Pump. Malagarie said that within the first few months of using the service, the company saved 200 hours of time that would have been wasted filling out forms.

“We use ... Wireless Forms for paper forms and invoices we used to use. This speeds up the daily process,” Malagarie said.