

Welcome to Encore

Day in and day out everything about your business can change. Directives, job statuses, and field conditions can vary drastically. If you aren't prepared, bad things can happen to your business quickly.

We want the best for your business, (really, we do), so we've engineered a solution designed specifically to help you catapult your profits while slashing your expenses. Welcome to Encore (Powered by Actsoft), the pinnacle of mobile resource management solutions. Communicate with

and direct every aspect of your workforce to unlock its' true potential with a smart application designed to boost your bottom line.

Encore is taking the Mobile Resource Management Industry by storm. Equipped with tools to revolutionize your entire business model, what we bring to the table is applicable to virtually any industry. If you have employees and need to communicate with them, Encore can make your business more profitable.

Mobile Timekeeping

Return the power of autonomy to your remote workers. With Encore, employees can punch in or out, wherever they are. Eliminate unnecessary trips back to home base and give your workers more time accomplish their tasks. Mobile Timekeeping does much more than log hours. Your employees can capture photos, customer signatures, and data relating to whatever your workers have on their plates.

- Clock in and out, from wherever the job takes your workforce. (Keep track of lunch and break times as well, to maximize everyone's efficiency)
- Payroll immediately becomes more manageable since Encore makes it easy to compensate workers for the exact amount of time they spent on the clock.

Event-Based Tracking

Stay in tune with any of the activities your workers complete with a sophisticated, yet easy to read web-dashboard. Event-Based Tracking keeps a running tab on workers when they enter data about their jobs in near-real time and it shows where they do it from, raising accountability across your company.

- Monitor daily work related events in a single, clean timeline.
- Make efficient business plans and increase productivity with the data your workers provide.

Wireless Forms

Paper forms are outdated. They can be difficult to decipher and they can result in lost or inaccurate job information. Wireless Forms can eliminate excessive paperwork and clear the clutter from your business. Send form data from mobile phones or tablets in the field straight to the office immediately, and create digital records that you can access at any time. Create forms that do everything from log information, to help employees troubleshoot issues while they work away from the office.

- Features like photo capture, calculations, and emails for digital receipts truly enhance the forms you already need.
- Decision logic makes it easy to navigate forms by showing choices in drop down boxes based on what an employee has answered previously, eliminating entering incorrect data.
- Present critical data in customizable graphs, making it easy to navigate.
- Your employees will spend less time figuring out how to log, present, and decipher information. That means they can spend more time accomplishing the tasks needed to move your business forward.

Messaging

Effective communication is the driving force behind any successful organization. Utilize messaging to coordinate with employees under a secure, closed network and get directives across clearly and quickly. *

*Additional charges may apply.

Import Tools

Encore specializes in simplifying your business practices. With the Import Tool, users can load sets of data directly into the application. Import and update user, vehicle, geofence, and client details. You can even import templates to expedite your data transfer process.

- Focus on efficiency and ongoing information maintenance by moving data sets around easily with the Import Tool.

User Groups

User Groups is a feature used for sorting the data you work with into manageable sub-categories. Create groups and assign mobile users or vehicles to them accordingly. Clarity is the goal here. You can even take things a step further by dictating which groups your web portal users have access to, so they only see the information that is relevant to them.

- Increased organization and visibility leads to more efficient management within your company
- More control over groups of users can help you target areas for improvement when it comes to productivity and accountability
- Split your workforce by groups (and assign them unique deliverables) to broaden your business focus and accomplish more

Job Dispatching

Your business plan is your company's roadmap. Dispatching serves as your compass, guiding your business by revealing any workflow hiccups as they arise. With Dispatching, job information becomes available directly on mobile phones or tablet devices, leading to faster processing. Create, send, and manage work orders for employees operating remotely. The software allows your workers to update the status of an order or job directly from the field, increasing transparency into their workloads. Additionally, you can view the history of all jobs completed in detail, with information collected from the workers who actually performed the tasks.

- Send job information out, track progress, and manage workloads in near real-time.
- Streamline daily tasks for faster, accurate billing
- Automate scheduled work orders and allocate them logically.



Ad-hoc Reports

Set parameters around the data that's important to you and then export it based on the modules you use the most. With Ad-hoc Reports, you can define criteria related to field activities and then send the information wherever it needs to go, whenever you need it. You can save templates to access the information later or email data according to schedules you set.

- Keep things relevant. Focus on the data you need to move your business forward and nothing else.
- Skip the reconfiguration process. Set things the way you want them, and then access that information with the saved template feature.

Supported data types for export:

- Mobile Forms
- Timekeeping
- Additional data sets will be available in the future

Add-on Feature

GPS Tracking

With Encore, you can locate and monitor your fleet vehicles in the blink of an eye. GPS tracking helps with everything from route optimization to accountability, as you gain total visibility into the movements of your workforce.

- Accurately monitor your employees on the go with location pinging.
- Create geofences (virtual boundaries surrounding specified locations) to ensure workers remain at the proper locations or avoid problem areas.
- Set alerts for events such as arrivals and departures from the locations important to your business. Clearly define timeframes with keep-in and keep-out notifications.



Standalone Features

Fleet

Pinpoint your vehicles from any web browser by integrating tracking devices that are simple to use. Install them via direct wiring, or plug them directly into your vehicle's JBUS or OBD port. Keep track of metrics like vehicle speed, vehicle idling, or aggressive driving (things like hard braking, or excessive, rapid acceleration). Encore's Fleet feature can also potentially minimize loss and theft, since you always know where your vehicles are and when they are moving outside of normal business hours.

- Monitor and curb engine idling, which can prolong vehicle life.
- Drastically lower your fuel expenses, due to improved vehicle routing.
- Receive alerts the moment a check engine light occurs, with the engine code and details on what it means.

Assets

Keep your high-value assets safe with GPS and motion-based monitoring technology. With Assets, we provide a way for you to set alerts and run reports on the movement of your equipment.

- See exactly where your assets are from any location, providing serious peace of mind.
- Receive near real-time updates daily, alerting your system administrations of whenever mobile assets are moved without your approval.
- When "fast track is" enabled for an asset monitoring device, tracking occurs automatically every 5 minutes. When "fast track" is inactive, your devices only track once daily to save battery life.

Encore is the culmination of decades of meticulous mobile resource management research. Our approach to asset utilization is founded in communication, simplicity, and efficiency. By improving communication and streamlining your business practices, we provide a tailor-made solution specifically built to target the opportunities for growth in your organization. Encore has unequivocally mastered all aspects of process improvement, and routinely supersedes every expectation our clients have.

Encore Packages		
Classic	Essentials	Ultimate
Add up to 6 modules from our predefined module library	Add up to 500 modules from our predefined module library	Add up to 500 modules from our predefined module library
Create groups and assign mobile users and vehicles to them	Create groups and assign mobile users and vehicles to them	Create groups and assign mobile users and vehicles to them
Establish automatic emails based on the form field	Customize existing or build your own modules	Customize existing or build your own modules
Export single forms	Tailor charts and your dashboard graphics to your form modules	Tailor charts and your dashboard graphics to your form modules
Implement messaging module	Establish automatic emails based on the form field	Establish automatic emails based on the Form field
Request on-demand and schedule reports	Set emails to be received if specific conditions are met	Set emails to be received if specific conditions are met
Enable file imports	Edit already submitted data	Edit already submitted data
	Confirm time spent at a particular jobsite	Confirm time spent at a particular jobsite
	Export single forms	Export single forms
	Implement messaging module	Implement messaging module
	Request on-demand and schedule reports	Add the dispatch module from the library
	Import files from an existing database	Request on-demand and schedule reports
		Import files from an existing database
		Drag and drop enabled on orders screen user list
		Enable Ad hoc reports
Add-on Features		
Handset GPS Tracking	Fleet Tracking	Asset Tracking
View employees on a live map with near real-time tracking	Manage after-hour usage	Customized alert notifications for near real-time
Create geo-fences with alerts when employees enter or leave specific areas	Schedule reports to be automatically sent to you	Schedule automatic report to email administrators
	Customize alerts for driving behavior	Live view map of asset location
	Confirm time spent on a job site	
	GPS tracking	
	Create dashboards and reports	
	Identify closest-to employees	
	Customize geo-fence location and alerts	