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- Scott Butler,
Operations Manager

Profile

Williams Electric Co. headquartered in Ft. Walton Beach, Florida, installs security systems around the country. They specialize in setting up closed-circuit TVs for security systems.

Challenges

Williams Electric needed a simple way to centralize its operation. With an office in Florida and service locations across the country, there was a need to have a way to track technicians in the field. They also needed a way to keep workers accountable for accurate timekeeping.

Solution

Encore provided Williams Electric with exactly what it needed. The tracking features within Encore were a powerful solution so management could keep an eye on the entire workforce at once. Since it’s a mobile solution that is easily loaded onto smart devices, there was no issue integrating the software onto technicians’ equipment.

Encore’s Timekeeping feature makes it simple for employees to clock in and out no matter where they are. Technicians can accurately record their hours worked using their devices, and management doesn’t have to deal with paper timesheets anymore.



Benefits

Encore has saved time and money, and it increased accountability for workers away from the office. Knowing that their actions are tracked by GPS, Williams Electric’s technicians don’t waste any time getting to jobs, and they punch out when they are finished with their work, rather than trying to sneak in a few extra minutes here and there.

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