

“It makes my job easier.”

- Erin Marang,
Administrative Assistant

Profile

Vision Government Solutions is a software company located in Hudson, Massachusetts, a suburb of Boston. They work with local government administrations by supplying software to manage land property. This tool streamlines these organizations' processes for billing and collecting, mapping, and permitting. Their mission is to help others reduce costs by providing them with all-inclusive technology from a single source, geared toward improving overall business operations.

Challenges

Vision Government Solutions has a team of field workers constantly on the go, but there was no way for them to monitor where their employees were at any given time. They needed a way to keep their staff accountable for honestly reporting when they are at job sites, plus how long they are on-site. Without accurate accounting of this information, it was difficult to reconcile any potential customer complaints about appointments or billing. They also wanted to make sure payroll hours were being properly recorded.

Solution

Encore proved to be the best solution for Vision Government Solutions. With it, they can monitor staff members' locations while in the field and even set up geofences around certain neighborhoods or landmarks to get notified when employees are on-site. The timekeeping functionality lets workers punch in and out, and their GSP positions for each are recorded.



Benefits

With Encore in place, Vision Government Solutions no longer has to worry about misinformation being reported back to the office. Their field workers know that their times and locations are being monitored, so their work is more efficient, and with work hours and locations being recorded automatically, management was able to streamline the payroll process; they no longer have to worry about inaccurate payments being made, since everything is digital and trackable.