

Regulatory Solutions, Inc.

EHS solutions firm out of Gaston, South Carolina

“It’s an extremely helpful and simple solution to use.”

- Troy Backman,
Operations Manager

Profile

Regulatory Solutions, Inc. is a full-service environmental, health, and safety management firm that diligently serves the Columbia, South Carolina region. The company strives to offer its clients the cleanest, most-efficient, and highest-quality services possible, and is one of the most-respected names in the waste-removal industry.

Challenges

Before using Actsoft, Regulatory Solutions, Inc. needed a way to hold its employees more accountable while they were at work in the field. The business also was having issues in billing reconciliation, which had severe potential to bog down overall productivity and hurt their bottom line. In addition to these concerns, Regulatory Solutions, Inc. sought a method to verify their employees’ past locations and their routes taken to job sites using company vehicles. The business felt that with solutions in place to assist in all of these respective areas, their employee accountability could be drastically improved.

Solution

Encore has a powerful live-view map tool that displays near real-time positions of in-field employees on a GPS grid, and workers’ statuses are detailed for users back in the home office to take note of. The software can also ensure that workers and company vehicles stay within specified areas during work hours via alert settings. Alerts can be customized to automatically notify supervisors when and if certain unauthorized events occur, keeping them in the know constantly about their employees’ whereabouts, and detailed driver history is another unique feature that the solution offers. Past routes driven, times spent at job sites, and employee driving habits are all readily available for reference whenever they need to be accessed.



Benefits

Since starting to use Encore, Regulatory Solutions, Inc. witnessed increases in worker productivity and a strengthened sense of trust between supervisors and employees. With a newfound ability to monitor workers’ time spent at job sites, the routes they drove to those job sites, and their individual driving behaviors, significant contributions to the business’s overall operating efficiency were made. Once employees knew they were starting to be monitored while in the field, there was less potential for inconsistencies in their service to customers, and a more transparent work environment was fostered. Actsoft also helps Regulatory Solutions, Inc.’s staff manage their time better by providing concrete, easy-to-access data concerning durations of jobs on a daily basis. The multiple benefits that their company experiences as a result of Actsoft led Regulatory Solutions, Inc. to highly recommend the products to other businesses in search of a smarter management system.