

B&B Ambulette Corporation

Medical transportation service headquartered in Brewster, New York

Profile

B&B Ambulette Corporation offers non-emergency medical-related transportation to its clients, and they specialize in disabled-patient pickup for doctor's appointments and physical therapy.

Challenges

B&B Ambulette Corporation faced a variety of struggles prior to using Actsoft solutions. For one, the company needed a way to make their drivers more accountable for maintaining stricter schedules, especially given the fact that their organization provides medical-related transportation services. Patients making it to appointments on time remain a vital necessity for B&B Ambulette Corporation's business, as it helps them retain existing customers and expand to new ones alike via word of mouth. The company also needed a way to verify that their drivers were staying safe while transporting persons to and from appointments in order to protect the clients, the employees themselves, and their company vehicles while on the road.

Solution

Encore's GPS-tracking software displays a map on its web interface that users can interact with in order to find detailed information about employee whereabouts and their vehicles' speeds. Within the solutions' live-view grids, users can also create customized landmarks and geofences that can assist in identifying asset proximity. Another feature of Encore is Dispatching, a facet of the technology that immediately notifies workers of new job orders while they are away from the office and on the clock.

"I couldn't live without the GPS tracking."

- Ken Milo,
Owner



Benefits

B&B Ambulette Corporation saw growth in both productivity and revenue due to Encore's tools. They reported saving 10 percent in measurable efficiency, and anywhere from \$100 to \$500 per month using the solution to help their business. Through a comprehensive GPS display of employee positions, the company also witnessed a boost in overall worker punctuality and enhanced productivity. In fact, the benefits of Actsoft to B&B Ambulette Corporation are so good that the business is even been able to let employees take company vehicles home because of the solution's around-the-clock asset-monitoring capabilities. If a vehicle moves past a certain time, is being used improperly, or exits specified boundaries, alerts are automatically sent directly to the home office to help prevent any potential theft or misuse. Respected companies in the healthcare sector such as B&B Ambulette Corporation are able to increase efficiency and lower their total expenses on a daily basis by using Actsoft products.