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- Vanessa Tyler,
Manager

Profile

With more than 25 years of experience, Arbor Resources focuses on the maintenance of trees in East Texas. Arbor Resources contracts work for comprehensive management of vegetation and restoration.

Challenges

Keeping everyone safe is a big part of the daily operation for Arbor Resources. There was a need to track employees and equipment in the field to increase accountability throughout the company. There was also a need for Arbor Resources to speed up their data collection, which took time to round up several different forms from their mobile workers in the field.

Solution

Arbor Resources needed an efficient way to streamline their daily workflow productivity. Actsoft's Encore with its Wireless Forms was the perfect fit. With this service, dispatchers can see the entire workload and allocate the right field worker to a specific task. Leveraging the workers' GPS-enabled devices, Encore reports their whereabouts. The dispatcher can set geofences around certain areas to ensure that workers stay within the designated work area. The forms component of the mobile application gives the back-end office the ability to create forms by using the web-based generator. These are deployable to mobile employees, and they can be accessed online or offline, and are stored until an internet connection is reached.



Benefits

Arbor Resources has seen an increase in efficiency by more than 50 percent and saved hundreds of dollars each month with Actsoft's solutions.

“Tracking employees has increased safety and productivity,” Vanessa Tyler, a manager at Arbor Resources, said. “Wireless Forms allows us to get data instantly instead of waiting until the end of the week for paper forms.”

Dealing with paper forms held Arbor Resources back. It was a slow and inefficient process taking place each day that Encore's Wireless Forms solved nearly immediately.

“We're no longer dealing with bad handwriting that makes paper forms illegible,” Tyler said. “We have cut down on paper and storage, plus increased efficiency in the field and the office. [All of these tools] are really smooth and were very easy to implement.”