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Welcome to Encore

Welcome to Encore (Powered by Actsoft), the pinnacle of mobile resource management solutions. Communicate with and direct every aspect of your field workforce to unlock your company's untapped potential.

Designed to apply to virtually any industry, Encore includes essential features which will help improve your company's communications while also providing real-time insight into what goes on both in and away from the office. Let Encore help make your business more productive, profitable, and secure.

Mobile Timekeeping

Eliminate unnecessary trips back to the home base and give your workers more time accomplish their tasks. Allow workers to clock in and out from their mobile devices.

- Record hours from wherever the job takes your field workforce.
- Track lunch and break times to maximize efficiency.
- Reduce instances of unnecessary overtime pay and gain insight into where your mobile employees are when they clock in and out by using GPS timestamps.

Event-Based Tracking

Boost your team's productivity with real-time insight into your workforce's locations and activities. Receive positional updates whenever certain events occur regarding your employees, assets, and/or vehicles.

- Monitor daily events in a single, straightforward timeline.
- Use field-provided data to understand current availability and increase productivity.
- Adjust ping rates for greater visibility as needed.

Wireless Forms

Easily create digital versions of your company documents to save time, reduce paper expenses, and get data faster.

- Create forms on the web and transfer to field workers for completion.
- Allow workers to fill out incomplete digital documents by passing them from one device to another with Form Workflows.*
- Use Barcode Scanning to manage inventory with a mobile device camera.
- Easily access and sync form data with API integration.*
  *requires Ultimate tier level.

Job Dispatching

Create, send, and manage work orders to your remote field workforce in near real-time. Job information is available directly on mobile devices with Job Dispatching, leading to faster processing.

- Automate scheduled work orders and allocate them logically.
- Empower your workers to update the status of an order or job directly from the field, increasing the transparency of their workloads.
- View the history of all jobs completed in detail, with information collected from the workers who performed the tasks.
- Manage workloads in near real-time to take on more service calls and/or requests.

Dispatching Scheduler
- Easily assign new jobs with a simple drag-and-drop.
- View gaps in schedules to make better informed scheduling decisions.
- Use color coding to easily determine job statuses.

Custom Lists

Import spreadsheet data into a digital form automatically. Reduce manual data entry by updating information in bulk with Custom Lists.*

- Save time with quick uploads of specific data lists.
- Manage and update existing lists with .CSV file uploads or manual edits.
  *requires Ultimate tier level

Intra-Company Messaging*

Improve communications across your dispersed workforce with Intra-Company Messaging. Use it to coordinate with employees under a secure, closed network, and get directives across clearly and quickly. Communicate with groups of workers at once.

*Additional charges may apply.

Marketplace

Use our Marketplace to learn how our solution integrates with other platforms.

- Fine-tune Encore even more to your business's specific needs.
- Access pre-built modules from the dashboard to easily compose digital forms.
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User Groups

Create groups and assign field workers or vehicles to them accordingly. Set permissions (meaning which groups your web portal users have access to) so users can only see the information that is relevant to them.

- Increase management visibility of key data.
- Monitor user groups to identify areas for improvement in terms of productivity and accountability.
- Limit access to specific managers to improve business controls.

Import Tools

Speed up processes and save revenue by loading sets of data directly into the application.

- Import and update user, vehicle, geofence, and client details.
- Easily move data sets around for greater efficiency.

Ad Hoc Reports

Receive only the data that's most important to you and then export it based on the modules you use the most.

- Define criteria related to field activities and then send the information wherever it needs to go, whenever you need it.
- Create and save reporting templates to minimize rework and reconfiguring of key reports.
- Set a schedule for when and/or where reports should be emailed.

Manager App

Manage your workforce on the go with the mobile version of our web app.
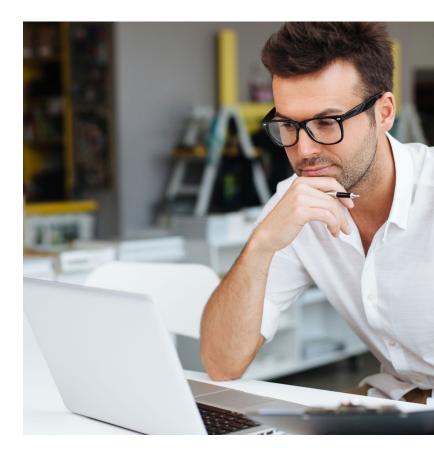
- Manage your team from virtually anywhere.
- Monitor your fleet from your device at any time.
- Stay up to date with near real-time activity updates, including clock-in and -out times, and when engines are turned on and off.
- Reduce response times for critical customer situations.

GPS Tracking

Use GPS Tracking to locate and monitor your fleet vehicles and assets nearly instantly. GPS Tracking helps with everything from fuel efficiency to accountability and security, as you gain more visibility into the movements of your workforce.

- Accurately monitor your employees on the go with location pinging.
- Create geofences (virtual boundaries surrounding specified locations) to ensure workers remain at the proper locations or avoid problem areas.
- Set alerts for events such as arrivals and departures from the locations important to your business. Clearly define timeframes with keep-in and keep-out notifications.

Fleet

Pinpoint your vehicles from any web browser by integrating tracking devices that are simple to use. Install them via direct wiring or plug them into your vehicle's JBUS or OBD port. Keep track of metrics like vehicle speed, vehicle idling, or aggressive driving (hard braking, or excessive, rapid acceleration). Encore's Fleet feature can also potentially minimize loss and theft, since you always know where your vehicles are and when they are moving.

- Monitor and curb engine idling, which can prolong vehicle life.
- Drastically lower your fuel expenses, due to improved vehicle routing.
- Receive alerts the moment a check engine light occurs, with the engine code and details about what it means.
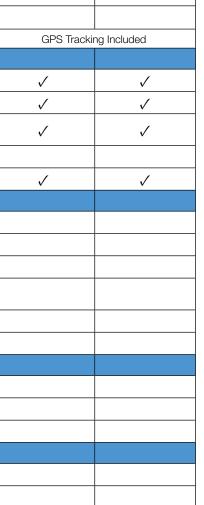
Assets

Keep your valuable assets safe with GPS and motion-based monitoring technology. Set alerts using Asset Tracking and run reports based on the movement of your equipment.

- See exactly where your assets are from any location, providing serious peace of mind.
- Receive near real-time updates, alerting your system administrations of whenever mobile assets are moved without your approval.
- When "fast track" is enabled for an asset-monitoring device, tracking occurs automatically every five minutes. When "fast track" is inactive, your devices only track once daily to save battery life.

By improving communication and streamlining your business practices, Encore remains a tailor-made solution specifically built to target the opportunities for growth in your organization. Our all-in-one application offers your workforce virtually everything it needs to remain optimized for lower operational costs, greater efficiency, and heightened equipment security on a daily basis.

Encore Packages

	Classic	Essentials	Ultimate		Fleet	Asset
	$10	**$15**	**$20**		**$15**	**$10**
Forms	Add up to 6 modules from our predefined module library	Add up to 500 modules from our predefined module library	Add up to 500 modules from our predefined module library			
Messaging	✓	✓	✓			
Work Order Management			✓			
	Add GPS Tracking to any mobile device for an additional cost				GPS Tracking Included	
Functionality						
Groups	✓	✓	✓		✓	✓
Scheduled/Automated Reports	✓	✓	✓		✓	✓
Manual import tools (Geofences, Users, etc.)	✓	✓	✓		✓	✓
Ad Hoc Reports	✓	✓	✓			
Conditional Emails Rules		✓	✓		✓	✓
Forms						
Mobile Payments		✓	✓			
Editing Forms		✓	✓			
Create Forms		✓	✓			
Create Custom Form Dashboards		✓	✓			
Edit Submitted Data		✓	✓			
Custom Lists		✓	✓			
Timekeeping						
Time & Attendance	✓	✓	✓			
Edit Submitted Data	✓	✓	✓			
Calendar/Timeline View	✓	✓	✓			
Work Order Management						
Order Filters Graphic			✓			
Drag-and-Drop Dispatching			✓			

Data is retained for one year. Additional retention may require added cost.

Powered by *Actsoft*